

# Automated Guest Service

For sport and golf clubs

Introducing...

- Smart Cooler
- Racket rental/sales cabinet
- Scan&Go Self Checkout
- Integrated Management Platform



**instantretailsystems**  
it happens **now**

**sportbox**  
powered by Instant Retail Systems



[www.sportbox.pro](http://www.sportbox.pro)

# Sportbox Guest Solutions



**Sportbox** is a provider of self-service retail systems. Our technology has been developed to help country clubs offer better retail amenities at lower cost **Sportbox** uses advanced sensors in conjunction with software to track inventory. Products are tracked with a combination of cameras, sensors and artificial intelligence software. This allows for automated inventory management without the need of additional on-site support.

- Smart Coolers for 9<sup>th</sup> hole or inside the club house
- Racket Cabinets for courtside racket rental and accessory sales
- Grab & Go self check out for the pro shop
- Modular custom lounge for self serve drinks snacks and dry goods

# Sportbox Process



We take care of the technology, so you can focus on the members/guests.

- The merchandiser app shows real time inventory and proactively notifies club staff of the need to restock anywhere in the network.
- **Sportbox** remotely monitors the technology to ensure that it's ready to server your guests.
- Members can access the units with credit card, mobile app, or member number
- Alcoholic beverages can be vended from the secure units via biometric age verification through the app (dependent on jurisdiction)

# Sportbox Smart Cooler



Unlike a traditional vending machine, the **Sportbox** cooler doesn't have any robotics. Instead customers grab products directly from the shelf. Advanced sensors track and charge them only for what they take.

Inventory is tracked in real time without the need to take inventory counts. Restocking requests are routed automatically to a field manager app.

**Sportbox** solutions lower costs while expanding service

- **Sportbox** is a fully autonomous self-service smart cooler
- This store is open 24/7 to satisfy members' needs
- Units can be placed anywhere on the course, where there is no direct exposure to elements.
- If you can place it on a shelf, you can sell it, no packaging restrictions.
- Clubs only needs to restock the inventory when alerted.



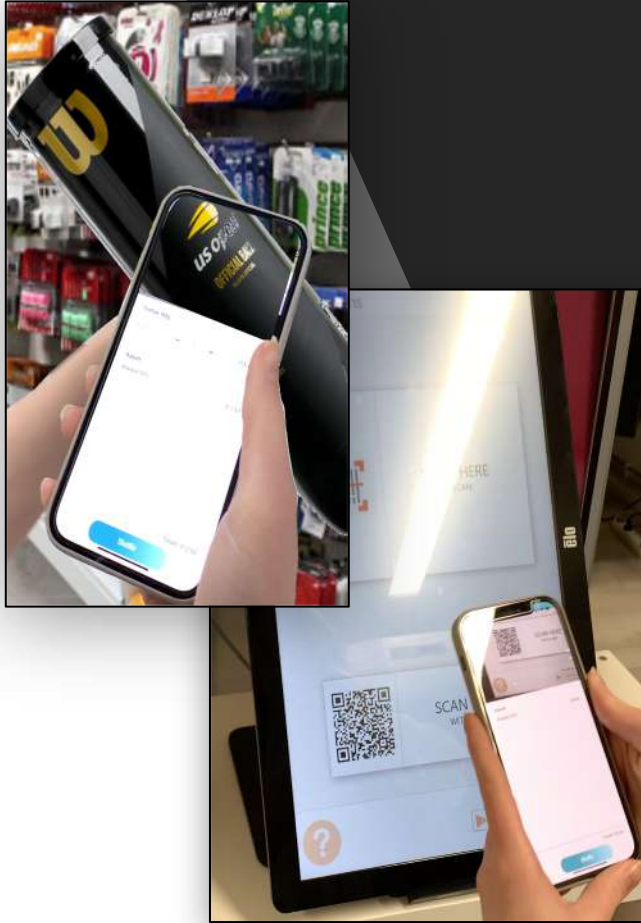
# Sportbox Racket Rental and Sales Cabinet



The **racket cabinet** enables members to rent the latest tennis and pickleball rackets from a variety of manufacturers.

- Rent or shop with a credit card or Lova app.
- The newest Tennis and Pickleball rackets are stocked for members to try before they buy.
- Convenient accessories like balls and grips are also available to purchase.
- **Sportbox** is a fully automated solution, members can return rackets or purchase products from our linked online store
- Installations generate a positive revenue stream with little need for club staff to operate the cabinet

# Scan&Go Autonomous Pro-Shop



**Scan&Go** was designed to be positioned within existing Pro-Shops and offers a very attractive self checkout solution

- Easily retrofitted into existing store environment
- Customers browse, scan items, and check out on the spot
- The system can be implemented with an optional stand-alone kiosk or by using our custom LOVA smartphone app
- All transactions are monitored in real time via our system

Just **Scan&Go**

# Modular options

**Sportbox** can customize a merchandising solution for your Club that will allow you to grow and diversify your offering to your Members



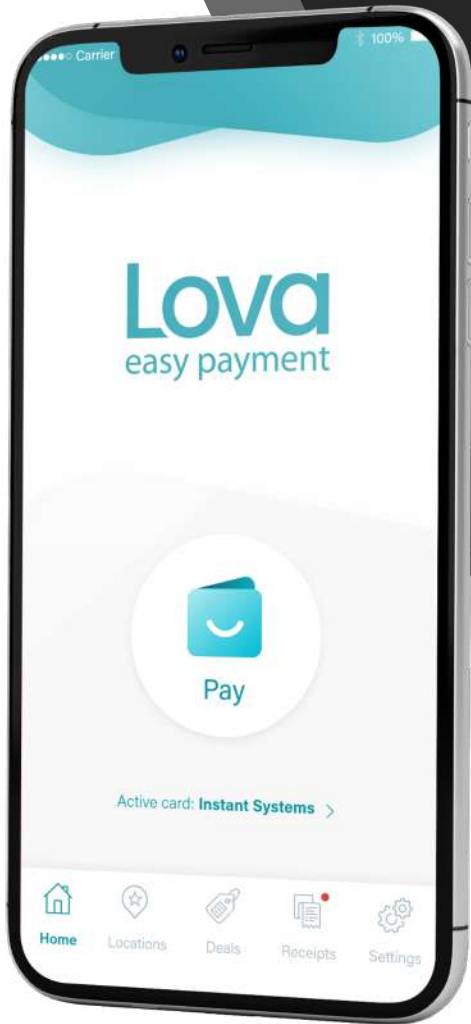
Combine multiple cabinets with **Scan&Go**

For example:

- Pickleball & Tennis racquet rental and sales
- Dry cabinets for general merchandise
- Coolers for drinks, refreshments
- Freezers for ice cream

# Mobile Payment Solution

**Sportbox** uses our secure payment app "LOVA" which allows for convenient purchase and rental from any of our products via customers' smart phones



- All credit card information and payments are encrypted and secure.
- The LOVA app allows for payment to be made by simply scanning a QR/UPC code on the product tag
  - Members' purchases can be linked to their account.
  - Biometric or PIN code provide an extra layer of security for alcoholic beverages
  - Customer purchase history is stored within the app





[Click links below to start videos](#)

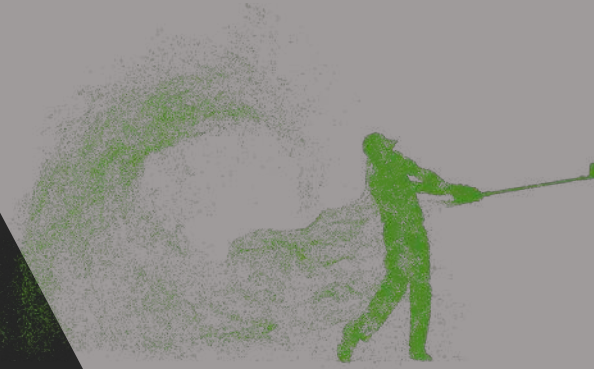
[Scan&Go store](#)

[Pickleball  
Hardware Demo](#)

[Cooler850  
Hardware Demo](#)



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